E3 CX Cloud
Complete Feature set form our 3 packages

Key Features	START_UP	START_UP PLUS	ADVANCED
Accounts, Contacts, Individual Customer	Yes	Yes	Yes
Leads & Opportunities	Yes	Yes	Yes
Activities Tasks, Calendar Events	Yes	Yes	Yes
Ticket Management	Yes	Yes	Yes
Product Management	Yes	Yes	Yes
Mobility	Yes	Yes	Yes
Data Privacy Management	Yes	Yes	Yes
Interaction Management	Yes	Yes	Yes
Skills Management	Yes	Yes	Yes
Service Analytics	Yes	Yes	Yes
SLA	Yes	Yes	Yes
Visit Management		Yes	Yes
Survey		Yes	Yes
Sales Analytics		Yes	Yes
Sales Target Planning		Yes	Yes
Price and Discount List		Yes	Yes
Quotation Management		Yes	Yes
Territory Management		Yes	Yes
Sales Forecasting		Yes	Yes
SAP Cloud for Customer Server-Side Integration		Yes	Yes
Surveys		Yes	Yes
Service Contracts		Yes	Yes
Personalized Dashboards and Reports (3)		Yes	Yes
Collaboration and Feeds			Yes
Route Planning & Execution			Yes
SAP JAM Collaboration*			Yes
SAP Predictive for Opportunity and Lead Scoring			Yes
Maintenance Plans			Yes
Order Management			Yes
Pre-package Integration			Yes
Social Engagement (Facebook channel and Twitter channel)			Yes
Personalized Dashboards (3) and Reports (5)			Yes

*Additional License applicable